



McCain FAQ Questions:

Do I have to log in to search openings?

You do NOT need to log in to search openings. You DO have to log in to apply for positions.

If you are having log in issues:

If you have not created an account at McCain previously, click on "Click here to create a new account". If you have created an account at McCain previously and are having issues, try clicking "Forgot username".

I have tried clicking "Forgot Password", but am not receiving any email.

Is the E-mail address the one you used to create your profile? The link from this action goes to the e-mail address you used when setting up your account. Check that e-mail address.

Try clicking on "Forgot username". You will be prompted to enter your name and answer a security question. Watch carefully, your Username will temporarily appear on the screen to remind you of the email address you used when setting up your profile.

Are you trying to access from a mobile phone?

This site is not yet configured for tablet or phone. Please log in from a computer where you have a secure internet connection, and can access to your documents and email.

I now have my username, but do not have access to that email any longer.

Send an email to CareerHelp@mccain.ca stating your Username and your first and last names. You should receive a reply within one business day; the help mailbox is monitored Monday - Friday.

I am getting an error, and cannot log in.

Send an email to CareerHelp@mccain.ca stating your username and complete name. You should receive a reply within one working day.

Do you still need assistance?

Send an email to CareerHelp@mccain.ca stating your Username and your first and last names. You should receive a reply within one business day; the help mailbox is monitored Monday - Friday.

Accommodations for Disabilities

For applicants who have disabilities which may inhibit them from applying on-line, please contact us at Careers@mccain.com for further instructions regarding application accommodations.

Please note, we do not accept resumes via this e-mail address. All other applicants need to submit their information on-line via our Careers site.